

FAQ's for Becoming an AVO

What does AVO stand for? AVO stands for Authorized Validation Organization.

What is an AVO? An AVO is an organization that has a standardized contract with the Validation Training Institute. This organization has the exclusive right to offer Validation certification courses in its area. It can also offer a variety of products based on the copyrighted works of Naomi Feil.

What does an AVO do? An AVO communicates with people about Validation by having a contact person to answer questions and send out informational brochures. It also organizes courses, workshops and presentations; work towards having Certified Validation Teachers to teach courses, give presentations and support Workers and Group Practitioners. They also communicate regularly with other AVOs and the VTI.

Why should my organization become an AVO? Your organization would have exclusive rights to offer certified Validation training in your geographic area. Your co-workers would be better trained to care for people with dementia than your competition. Contact with international organizations would give you access to ideas and programs that would set you apart from your competitors. Your elders would be less stressed, not need as much medication to reduce undesirable behaviors, have more family visits, increased self-esteem, verbal communication, dignity, respect and quality of life. Your employees would be better able to handle difficult situations with disoriented elders, have better communications and better job satisfaction. Family members improve their relationships when they know how to better communicate with their loved ones. Courses and support groups provide a sense of community, a resource of information and family visit longer when they know how to communicate better with their loved ones.

What are the requirements for becoming an AVO? An organization needs to be trustworthy, effective and enthusiastic about Validation. It must also be able to accomplish the activities required of an AVO. It is an organization not a person, and has the structure to enable it to offer courses and distribute information throughout the state/region. It should be able to manage record keeping, promotion of courses, workshops and presentations, and communicate with other AVOs and the VTI as well as certified individuals. An AVO should be able to provide networking and supervision opportunities.

How does my organization become an AVO? There are many ways an organization can become an AVO. Go to the Validation Training Institute's website and click on the resource tab to find out more. Or click on this link: https://vfvalidation.org/documents/resources/en/AVO_brochure.pdf and scroll down to "Steps to becoming an AVO" to find out the different paths to becoming an AVO.

Once my organization becomes an AVO, will it receive any support? Yes there are AVO representatives who can answer your questions as well as the VTI Manager, Jana Stoddard, CVW at jana@vfvalidation.org. For a list of contact information of world-wide AVO's go to the VTI resource page: <https://vfvalidation.org/documents/resources/en/AVOlist.pdf>.