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Theme	Name of the exercise
Closed questions	
with an ambiguous	Ambiguity
pronoun give	
people the	
possiblity to	
choose and make it	
easier to respond.	
Exercise goal	Description
To practice the	
technique, ambiguity	1. The teacher invites the participants to find partners.
	2. It is decided who will be A and who will be B.
Time- Management	3. The teacher helps participants to center using their breathing.
2x10 min	4. The teacher asks A to close her eyes and to think of a children's
Dicussion: 10 min	rhyme, saying, limerick or a tongue twister and keep this in mind. B is
	asked to keep her eyes open and to calibrate.
Group- Social- Form	5. The teacher leads A in a guided meditation to think about a person that
Partner- A & B	A loves, using visual, auditory and kinesthetic suggestions.
	6. The teacher asks A, as soon as she feels the loved person's presence,
	to become aware of the emotions that she feels. Maybe it is anger
Materials, if necessary	because A was recently anger at this person. Maybe it is sadness
	because A misses this person. Maybe it is fear or worry about the
	loved person. Maybe it is love and hapiness. As soon as A is aware of
Tips to do the	her dominent emotion, B is ask once more to calibrate and sense
exercises	which feeling arises in herself.
Make sure that the	7. A is asked to open her eyes and to express her emotions verbally
goal of the exercise	using the children's rhyme, limerick or tongue twister over and over.
is clearly stated	i.e."Peter Piper picked a peck of pickeled peppers".
before beginning.	8. B should ask A about her feelings using an ambiguous pronoun, i.e. Is
beible beginning.	it difficult? Hard? Soft? Beautiful? Is it fun? Are they lovely?
Use open questions	9. A answers 'yes' when the ambiguous question fits and with 'no' when it
during the	does not fit.
discussion.	10. The experiences are discuss in plenum.
Summarize what is	Martalla as
said in the group	Variations:
discussion.	1. The exercise can be repeated, switching roles.
	2. The exercise can be done in 3's, A, B & C, where B expresses the
	emotion with emotion and C asks questions using ambiguity about the emotion.

Ask the Opposite
Description
<ol> <li>The Group sits in a circle, concentrated on the exercise.</li> <li>The teacher begins to tell a story that is laden with painful feelings. For example: feeling shocked when the alarm clock goes off in the morning. Tell the story with emotion.</li> </ol>
<ol> <li>The teacher then throws the ball to a participant and asks her to ask the opposite. i.e. "are there times when you are not shocked when the alarm goes off?"</li> <li>After this demonstration, the participant who now has the ball is asked to tell an emotionally laden situation and throw the ball to another person in the circle. The person who catches the ball then</li> </ol>
tries to use the technique, ask the opposite. 5. When everyone has had a chance to practice, experiences are exchange. Use open questions to stimulate discussion. Note that this technique is generally used with people in Phase 1.
this technique is generally used with people in t hase 1.
Variations:
This exercise can be done with partners (A & B) or in small groups.

Theme	Name of the exercise
Use of many	
techniques	Balloon Trip
Exercisegoal	Description
To use many	Description
Validation techniques at the same time	<ol> <li>The participants break into partners and decide who will be A and who will be B.</li> </ol>
Time- Management 30 minutes, including feedback Group- Social- Form Partners: A & B Materials, if necessary <b>Tips to do the</b> <b>exercises</b> Be sure to give the goal of this exercise at the beginning. Clearly describe the exercise before you begin. The Teacher should be prepared to handle some intense emotions from the students and support B in using Validation techniques Use open questions during the discussion. Summarize the important points at the end	<ol> <li>The teacher asks all participants to center themselves.</li> <li>A : close your eyes; B: observe and calibrate</li> <li>The teacher leads A on a balloon trip using visual, auditory and kinesthetic suggestions. A travels in her fantasy with a hot air balloon, that looks as A wishes, in 5-10 year steps back in time until she is 13 years old. A leaves the balloon then and enters the place where she lived. Behind the door A meet a person, someone who she misses, who she loved or with whom she has unfinshed business. At this meeting A should open her eyes and say what she wants to say .B validates the feelings of A, using all the techniques that are appropriate.</li> <li>When the feelings have been expressed, A and B can talk about what happened. Which techniques worked, which did not work? What helped A and what did not help? What did A miss from B?</li> <li>The exercise is repeated, exchanging roles.</li> <li>The exercise is done in groups of 3: A, B &amp; C</li> <li>Instead of a hot air balloon, you can use 'seven-mile boots', a luxury limousine, a train or bus into the past. Many people have a fear of heights.</li> <li>Instead of leading participants to the adolescent stage of life, you can lead them to school age and have them meet someone at their old school.</li> </ol>
the end. Attention! Be carefull	
with: Many participants express emotions that are associated with old, unresolved events. Be prepared.	

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Theme	Name of the exercise
Calibration means to carefully observe and adjust oneself to the other person.	Calibration
Exercise goal	Develotter
To practice the art of	Description
calibrating	
canorating	<ol> <li>The teacher invites the participants to find partners.</li> </ol>
Time- Management	<ol><li>It is decided who will be A and who will be B.</li></ol>
2x10 min	3. The teacher helps participants to center using their breathing.
Dicussion: 10 min	4. The teacher asks A to close her eyes. B is asked to keep her eyes
	open and to calibrate.
Group- Social- Form	5. The teacher leads A in a guided meditation to think about a person that
Partner- A & B	A loves, using visual, auditory and kinesthetic suggestions.
	6. The teacher asks A, as soon as she feels the loved person's presence,
	to become aware of the emotions that she feels. Maybe it is anger
Materials, if necessary	because A was recently anger at this person. Maybe it is sadness
	because A misses this person. Maybe it is fear or worry about the loved person. Maybe it is love and hapiness. As soon as A's dominant
	emotion becomes clear, B is asked to calibrate and become aware of
Tips to do the	which feeling arises in herself.
exercises	<ol> <li>While A remains in her memories and feelings about the loved person</li> </ol>
	B is asked to totally concentrate on every fine change that occurs in A
Make sure that the	(facial expression, body position, arm movements, breathing, etc.) and
goal of the exercise	step by step, adjust her body to match what she sees, like a musical
is clearly stated	instrument, B should tune herself to A.
before beginning.	8. When the class seems ready, the teacher asks A to open her eyes and
	look at her partner, at the emotion that is mirrored by B.
Use open questions	9. A gives feedback to her partner about what she experienced.
during the discussion.	10. The experiences are discussed in plenum.
Summarize what is	
said in the group	Variations:
discussion.	1. The exercise can be repeated and the roles switched.
	2. the exercise can be done in groups of 3, A, B & C. C observes and
	gives feedback to B.
	3. The excerise can be continued to practice the technique: say the
	emotion with emotion as follows:
	When B feels that she has achieved empathy, B says the emotion with emotion. A can respond.

Theme	Name of the exercise
Centering is being open for whatever comes.	Centering with color
Exercisegoal Using breath and the visualization of color to be able to center oneself. Time- Management 10 min,	<ol> <li>Description         <ol> <li>The teacher asks the participants to stand with their feet shoulder-width apart.</li> <li>After a loosening up exercise, the participants are asked to close their eyes and place one hand approximately 5 cm below their navel.</li> <li>The teacher asks the participants to breathe in through the nose and exhale through the mouth.</li> <li>The teacher asks the participants to visualize an arch following the breath</li> </ol> </li> </ol>
Auswertung: 10 min <b>Group- Social- Form</b> Individual	<ul> <li>through the nose, over the head, the neck, the chest and how it flows into the belly, where the hand is placed, in the 'center', then out through the mouth.</li> <li>5. The teacher asks the participants to become aware of themselves for a moment.</li> <li>6. The teacher asks the participants to imagine that their entire body is</li> </ul>
Materials, if necessary Tips to do the	<ul> <li>surrounded by a balloon which is is filled with their favorite color.</li> <li>7. Participants are asked to breath in that color, allowing it to flow over the head, neck, shoulders, arms, hands, chest, belly, hips, legs and into the feets and with every exhalation to give up physical, mental and emotional blocks.</li> </ul>
exercises Clarify the goals of the exercise. Clearly describe the	<ol> <li>As soon as their bodies are filled with color, the participants are asked to imagine that the color becomes even stronger.</li> <li>The participants are asked to open their eyes, when they are ready.</li> <li>The experiences of the group are exchanged in plenum.</li> </ol>
exercise before you begin. Use open questions during the discussion. Summarize important points at the end.	<ol> <li>Variations:</li> <li>1. Centering with a favorite song (auditory)</li> <li>2. Centering with movement (kinesthetic).</li> <li>3. Centering with breath.</li> <li>4. Centering with the energy field.</li> </ol>
During the exercise, calibrate the participants and explore feelings that are expressed with empathy.	

Theme	Name of the exercise
Find the right	
distance or closeness in personal relationships with attention to respect and appreciation.	Closeness and distance – your own comfort zone
Exercisegoal To learn how to feel the personal space of another person and to respect it, by finding a comfortable distance Time- Management 20 minutes with discussion Group- Social- Form Partners A & B Materials, if necessary	<ol> <li>Description         <ol> <li>The teacher asks the participants to find a partner that they do not know so well.</li> <li>The participants decide who will be A and who will be B.</li> <li>The teacher asks the participants to position themselves across from their partners, at least one meter apart.</li> <li>The participants are asked to center themselves.</li> <li>B is asked to imagine how close she wants to be to A.</li> <li>A is asked to move slowly towards B while telling B a neutral story. A tries to find the most appropriate distance and stops.</li> <li>B tells A if the distance is comfortable. If not, A should try again until a comfortable distance is found.</li> <li>A then tries moving forward and backward a step to test the difference in what both partners feel.</li> <li>The partners switch roles and repeat the exercise.</li> <li>the teacher summarizes what the participants have experienced: Closeness and distance are dependent on trust, comfort or lack of comfort, from social conventions, from roles that we have, from</li> </ol> </li> </ol>
Tips to do the	feelings and from our physical energy.
exercises	Variations
Demonstrate the exercise first. Make sure that the participants center themselves before they begin. Use open questions to lead the discussion. Summarize the important points at the end.	Both partners walk towards each other, instead of just A.

<ul> <li>a coping mechanism from the past that can be used in the here and now</li> <li>cription</li> <li>The teacher asks the participants to find a partner.</li> <li>Participants decide who will be A and who will be B.</li> <li>The teacher helps the participants to center themselves with breathing.</li> <li>The teacher asks A to close her eyes. B is asked to keep her eyes open and to calibrate her partner.</li> <li>The teacher leads A to imagine an experience with a person when A did not feel valued or felt misunderstood, using visual, auditory and kinesthetic suggestions.</li> <li>The teacher asks A to open her eyes as soon as the emotions from the</li> </ul>
<ul> <li>The teacher asks the participants to find a partner.</li> <li>Participants decide who will be A and who will be B.</li> <li>The teacher helps the participants to center themselves with breathing.</li> <li>The teacher asks A to close her eyes. B is asked to keep her eyes open and to calibrate her partner.</li> <li>The teacher leads A to imagine an experience with a person when A did not feel valued or felt misunderstood, using visual, auditory and kinesthetic suggestions.</li> </ul>
<ul> <li>The teacher asks A to close her eyes. B is asked to keep her eyes open and to calibrate her partner.</li> <li>The teacher leads A to imagine an experience with a person when A did not feel valued or felt misunderstood, using visual, auditory and kinesthetic suggestions.</li> </ul>
did not feel valued or felt misunderstood, using visual, auditory and kinesthetic suggestions.
past experience are felt, and to tell B.
<ul> <li>B should use verbal Validation techniques to validate A as long as A has her eyes open. When A has expressed her feelings, B should ask</li> </ul>
<ul> <li>about a similar experience and a coping mechanism that she used in the past, i.e. Have you felt this way before? Did you ever feel misunderstood before? What helped you then? Could that help you now?</li> <li>When the conversation is finished, A and B should discuss what</li> </ul>
<ul><li>happened. Then the partner experiences can be shared in the plenum.</li><li>The Group should summarize what happened: adults have developed life experience and stratigies to help them in conflict situations.</li></ul>
Remembering one such strategy from the past can help make problems in the here and now, lighter.
tions:
<ul> <li>The teacher demonstrates the exercise with a participant.</li> <li>The roles are changed and the exercise repeated.</li> </ul>
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Theme Early learning stays	Name of the exercise
	Early learning stays
Exercise goal To experience and gain	Description
insight into this principle.	<ol> <li>The teacher invites the participants to find a partner</li> <li>Partners decide who will be A and who will be B.</li> </ol>
Time- Management 2x 5 min	<ol> <li>A and B sit so that they have eye contact with each other.</li> <li>A is asked to tie B's shoes, while B observes. Then B ties A's</li> </ol>
Group- Social- Form Partner- A & B	<ul><li>shoes while A observes.</li><li>5. The participants give feedback to their partners and then tell what they experienced in plenum.</li></ul>
Materials, if necessary Shoelaces for participants who are not wearing shoes with laces.	6. The group summarizes what was experienced. The teacher should make clear that: tying one's shoes is a skill that is learned early in life and integrated so that we can use it unconsciously later in life. We only become aware of the concept 'early learning stays' when we have to tie someone elses shoelaces.
Tips to do the exercises	Variations:
Make sure that the goal of the exercise is clearly stated before beginning. Use open questions during the discussion. Summarize what is said in the group discussion.	1. The exercise can be done individually.

Theme	Name of the exercise
When we can no longer see well, we see with the inner eye. When we can no longer hear well, we listen with our inner ear	"Eidetic images, inner pictures"
Exercise goal To experience this Principle Time- Management 10 min 20 min for discussion afterwards Group- Social- Form Individual exercise Materials, if necessary <b>Tips to do the</b> <b>exercises</b>	<ol> <li>Description         <ol> <li>The teacher asks participants to sit in a comfortable position and close their eyes.</li> <li>The teacher helps the Group to center, using breathing.</li> <li>The teacher asks the participants to remember the first person they met this morning. Use visual, auditory and kinesthetic suggestions to help create this 'inner picture'</li> <li>Participants then open their eyes and tell of their expriences.</li> <li>The teacher and participants summarize what was said: We have saved visual, auditory and kinesthetic memories that can be stimulated or activated under certain conditions (cnsciously or unconsciously.</li> <li>The teacher clarifies the difference between an eidetic image and a halucination.</li> </ol> </li> </ol>
Clarify the goal of the exercise beforehand. Make sure the exercise is explained sufficiently before beginning. Use open questions during the discussion afterwards. Summarize the main discussion points at the end.	<ol> <li>Variations:         <ol> <li>The teacher demonstrates this exercise with a participant.</li> <li>Instead of remembering the first person one sees, the teacher can ask participants to think of another memory, i.e. think of a person you love, or think of your last vacation.</li> </ol> </li> <li>The participants can do this exercise in pairs, A &amp; B</li> </ol>

Theme	Name of the exercise
Painful feelings that are expressed within a trusting relationship and validated become	Empathy and Pacing
less strong	
Exercise goal To fully experience and integrate this principle Time- Management 10 min Discussion: 20 min Group- Social- Form	<ol> <li>Description         <ol> <li>One participant in the group is chosen. This person will express different feelings, one after the other, using a drum or some other rhythm instrument.</li> <li>The other paticipants are asked to center and to adapt to the rhythm of the participant, who plays the drum with emotion.</li> <li>The Teacher guides the participant, who will be expressing feelings by playing the drum, to enter into each emotion by asking open questions. For instance: Remember a situation when you were angry. What did you see?</li> </ol> </li> </ol>
Individual Materials, if necessary Rhythm instruments for every participant	<ul><li>What did you hear? How did you feel? Who was there? What made you the most angry?</li><li>When the participant really feels the emotion, he or she begins to play the drum using that emotion.</li><li>The Teacher continues in this way with the emotions sadness, fear, and finally love.</li></ul>
Tips to do the exercises Make sure that the goal of the exercise	<ol> <li>The participant expresses his feelings one after the other by playing the drum.</li> <li>The other participants adapt to this participant with empathy and play their drums in the same rhythm.</li> <li>The participants share their experiences in the group, what happened to each emotion.</li> </ol>
is clearly stated before beginning.	Variations:
Use open questions during the discussion. Summarize what is said in the group discussion.	<ol> <li>Each of the four emotions are felt and expressed by different participants.</li> <li>One or two emotions are expressed, anger and love are easiest.</li> <li>The exercise is done in samll groups or as an A and B- exercise.</li> <li>Stamping one's feet can be used instead of drums.</li> </ol>

Theme	Name of the exercise
Validating, sensitive listening gives trust, trust gives safety, safety gives strength. Strength stabilises feelings of self- worth	Empathy versus Confrontation, Ignoring, Diversion
Exercisegoal To experience the difference between listening with empathy, confrontation, minimalizing, diversion or ignoring Time- Management 2x 10 minutes Discussion: 10 min Group- Social- Form Partner A- and B	<ol> <li>Description         <ol> <li>The teacher invites the participants to find partners.</li> <li>It is decided who will be A and who will be B.</li> <li>The teacher helps participants to center using their breathing.</li> <li>The teacher asks A to close her eyes, B is asked to keep her eyes open and calibrate A.</li> <li>The teacher asks A to think of an experience where A felt misunderstood and not valued, and uses viusl, auditory and kinesthetic suggestions.</li> <li>The teacher asks A to open her eyes when the experience and the emotions associated with it are present, and to express her feelings to B.</li> <li>B is asked to ignore what A says, to rationalize or divert.</li> <li>The experience is then discussed between the partners and then in the plenum.</li> <li>A is then asked to close her eyes and once again get in touch with the same situation and the emotions associated with it.</li> <li>B is asked to respond to A with openness, respect, non-judgemental and caring listening.</li> <li>This experience is then discussed between the partners and then in plenum.</li> </ol> </li> </ol>
Materials, if necessary	<ol> <li>Variations:</li> <li>The teacher demonstrates the exercise with a participant.</li> <li>The roles are switch and the exercise repeated.</li> </ol>
Tips to do the exercises	
Make sure that the goal of the exercise is clearly stated before beginning.	
Use open questions during the discussion. Summarize what is said in the group discussion.	

Theme Experience indifferent irritations in a state of deep, inner withdrawal	Name of the exercise Experience with Phase 4
Exercise goal To gain insight into the experience of a person in Phase 4 Time- Management 20 minutes with discussion Group- Social- Form Individual Materials, if necessary A blanket to lie on if needed. Tips to do the exercises Make sure that the goal of the exercise is clear in the beginning. Describe the exercise clearly in the beginning. Use open questions during the discussion. Summarize important points at the end.	<ol> <li>Description         <ol> <li>The teacher asks the participants to sit or lay down in a comfortable position.</li> <li>The teacher leads a relaxation exercise using visual, auditory and kinesthetic suggestions.</li> <li>As soon as the participants are relaxed, the teacher allows for about 20 seconds of silence. Then she begins to walk around the room, rattle a bunch of keys, let items fall on the floor, shake the door or close the curtains, murmer words and using a scarf, lightly touch the legs or arms of each participant.</li> <li>After another moment of silence, the teacher asks the participants to breath deeply in and out, to come back to the here and now, open their eyes and sit down.</li> <li>The participants share their experiences in plenum. Important points to make are: even people who are deeply sunken into themselves have an emotional inner life and need simple, clear, accepting signals from the environment in order to build relationships with the outside world. A flood of irritations or indifferent stimulations increase the inner withdrawal.</li> </ol> </li> </ol>

Theme	Name of the exercise
The meaning of close, honest eye contact	Eye contact and Validation 1
Exercisegoal To recognize theimportance of eye contact when using Validation Time- Management 2 x 5 minutes Group- Social- Form Partner: A & B Feedback in plenum Materials, if necessary <b>Tips to do the</b> <b>exercises</b> Use open questions during the exchange and feedback afterwards.	<ol> <li>Description         <ol> <li>The teacher asks participants to break into partners- A &amp; B, and to stand back to back (without eye contact)</li> <li>The particiapnts decide who will be A and who will be B.</li> <li>A imagines a situation from the last 4 weeks where she was irritated.</li> <li>B tried to validate A without eye contact, (open questions, polarity, imagine the opposite, etc.)</li> <li>After a few minutes, A gives feedback to B about how it felt. Did the lack of eye contact have any effect on the empathy between them or on A's emotions?</li> <li>Change roles.</li> <li>B gives feedback to A</li> </ol> </li> <li>The exercise is then discussed in plenum, using open questions.</li> </ol>

Theme The importance of close, honest eye contact in Validation	Name of the exercise Eye contact and Validation 2
Exercisegoal To recognize the importance of eye contact when having empathy and using validation. Time- Management 2x5 min 5min. Discussion in plenum Group- Social- Form Partners A & B Materials, if necessary <b>Tips to do the</b> <b>exercises</b> Discussion and feedback after exercise should be done with open questions.	<ol> <li>Description         <ol> <li>The teacher invites the participants to find a partner. Decide who will be A and who will be B. A should stand and B should kneel down or crouch low.</li> <li>A tries to get eye contact with B from the standing position, B looks up from her lower position.</li> <li>A and B move in this constellation for a few moments through the room. After 2 minutes, change roles.</li> <li>The participants gather in small groups to discuss their experiences and then those are discussed in plenum.</li> <li>A summary of the experiences is made by the teacher and participants: that honest, close eye contact, that gives a feeling of appreciation, must always be on the same level. The teacher should clarify how this applies to different body positions of disoriented very old people.</li> </ol> </li> <li>Variations:         <ul> <li>See exercise, 'Eye contact and Validation 1'</li> </ul> </li> </ol>

Theme	Name of the exercise
Mental strength	Fire hose
Exercisegoal To experience mental strength Time- Management 2x5 min	<ol> <li>Description         <ol> <li>The teacher asks the participants to find a partner and position themselves so that they have eye contact.</li> <li>The participants decide who will be A and who will be B.</li> <li>A stretches out her arm and concentrates all her mental strength on</li> </ol> </li> </ol>
with 20 minutes discussion Group- Social- Form	<ol> <li>A stretches out her arm and concentrates all her mental strength on keeping the arm straight.</li> <li>B concentrates all her mental strength on bending A's arm and triest o do this physically.</li> </ol>
Partner – A & B Materials, if necessary	<ul> <li>5. Then A imagines that her arm is a fire hose and visualizes, using her inner eye, that there is a fire in the corner of the room. A concentrates all her menal strength and concentration on the fact that this fire can be put out by the fire hose.</li> <li>6. B once again tries to bend A's arm.</li> </ul>
Tips to do the exercises	<ul><li>7. A and B change roles and then discuss their experiences.</li><li>When everyone is finished, a summary of what everyone experienced should</li></ul>
During the discussion, explain how mental strength and validation can go together. Use open questions	be discussed in the plenum.
during the discussion and summarize what happens in the group experience.	

Theme	Name of the exercise
Going deeper in a conversation	Going deeper
Exercise goal To practice exploring the needs and feelings of a client Time- Management 2x10 min Discussion: 10 min Group- Social- Form Partner- A & B Materials, if necessary Tips to do the exercise Make sure that the goal of the exercise is clearly stated before beginning. Use open questions during the discussion. Summarize what is said in the group discussion.	<ol> <li>Description         <ol> <li>The teacher invites the participants to find partners.</li> <li>It is decided who will be A and who will be B.</li> <li>A tells B about a difficult event or experience that involves anger, loss, sadness or pain.</li> <li>B- using empathy, identifies the key word that A has used.</li> <li>B – using empathy, rephrases what A has said.</li> <li>A – tells B if that is correct or not. If it is correct, then continue with the next part of the exercise.</li> <li>B – now tries to explore to find out the underlying need or feeling. Use the key word to formulate an open question Use the key word to formulate a question that explores the extreme Use the key word to formulate a question that explores the opposite</li> </ol> </li> <li>This exercise can be used in Worker courses and Group Leader courses. It requires familiarity with the verbal techniques.</li> </ol>

Theme	Name of the exercise
People use words, movements and objects to express their feelings and needs.	Link the behavior to the unfulfilled need
Exercisegoal To practice the technique, link the behavior to an unfulfilled need Time- Management 2x10 minutes Discussion: 10 min. Group- Social- Form Partners A & B Materials, if necessary If desired, a ball <b>Tips to do the</b> <b>exercises</b> Clarify the goal of the exercise. Clearly describe the exercise before you begin. Use open questions during the discussion. Summarize important points at the end. Attention! Be carefull with:	<ol> <li>Description         <ol> <li>The teacher invites the participants to find a partner.</li> <li>The participants decide who will be A and who will be B.</li> <li>The teacher helps everyone to center using breathing.</li> <li>The teacher asks A to think of a noun that has a particular meaning and emotion for her, i.e Mother, book, car, pillow, children, etc. A is asked to say this word with emotion and/or need.</li> <li>The teacher asks B to try to connect the word with a feeling or universal need using empathy, respect and appreciation, and to say a sentence that connects the word with the need or feeling. i.e. "You love that." Or "Working hard is so important."</li></ol></li></ol>

Theme People in Phase 3 open to communication when their movements are mirrored with empathy	Name of the exercise Mirror movements
Exercise goal To practice the non- verbal technique, mirroring Time- Management 10 minutes, plus 10 minutes discussion Group- Social- Form Partner A & B Materials, if necessary Tips to do the exercises Make sure that the goals of the exercise are clear. Clearly describe the exercise before you begin. Use open questions during the discussion. Summarize important points at the end.	<ol> <li>Description         <ol> <li>The teacher asks the participants to find a partner.</li> <li>Participants decide who will be A and who will be B.</li> <li>The teacher helps participants to center themselves using breathing.</li> <li>The teacher nelps participants to center themselves using breathing.</li> </ol> </li> <li>The teacher asks A to close her eyes. B is asked to keep her eyes open and calibrate.</li> <li>The teacher asks A to imagine a situation at work where just before the end of work, she is asked to stay longer, even though A has an date that was made weeks ago. The teacher uses visual, auditory and kinesthetic suggestions to help A move into this imaginary situation. The fantasy trip goes further – A in now at home getting ready for the date and brushing her teeth. The teacher asks A to open her eyes and to begin 'brushing her teeth' with the emotion that she feels.</li> <li>As soon as A begins to brush her teeth, B begins to mirror her with acceptance and respect, until A's movements get slower.</li> <li>A gives B feedback about the experience with mirroring.</li> <li>The goup summarizes what happened. The teacher can use the following questions to lead the discussion: Under what circumstances can mirroring be seen as mimicing? How long and with what sort of energy can one mirror in a situation?</li> <li>Variations:             <ol> <li>The exercise can be repeated and the roles switched.</li> <li>The participants can determine themselves which movement to do with emotion.</li> </ol> </li> </ol>

Theme	Name of the exercise
Singing and music	
are a great way to	Music
express feelings. It	
gives room and	
resonance to	
feelings.	
Exercise goal	Description
To experience how	
singing effects	1. The teacher asks the participants to form two lines facing each other
energy and our	so that every participant has someone with whom she can have eye
emotions	contact directly opposite her in the other line.
	2. The teacher begins singing the song "Frère Jacques" or another
Time- Management	popular, well known song that all the participants know and can easily
10 minutes including	sing.
discussion	3. The teacher helps the participants to center using their breathing.
	4. The teacher asks the participants to make eye contact with the
Group- Social- Form	opposite person and together to sing with energy Frere Jacques. The
In plenum	teacher asks each person to visualize an arch from her mouth to the
	sternum of her partner. The teacher starts the singing and the
	participants sing along with energy.
Materials, if necessary	5. The teacher then asks the participants to sing the song in each of the 4
	basic emotions.
The to do the	6. The exercise is discussed in plenum: What changed with each singing
Tips to do the exercises	of the song? Pay attention to the rhythm, loudness, tempo – did they
exercises	change? What happened with eye contact while singing?
Make sure that the	
goal of the exercise	Variations:
is clearly stated	
before beginning.	A- and B- exercise: A takes a moment to identify her dominent emotion and
	sings a familiar song to B expressing this emotion. B finds empathy and sings
Use open questions	the song back to A using the same emotion.
during the	
discussion.	
Summarize what is	
said in the group	
discussion.	

Theme	Name of the exercise
Singing and music	
are a great way to	Music 2
express feelings. It	
gives room and	
resonance to	
feelings.	
Exercise goal	
To experience how	Description
singing effects	1. The teacher asks the participants to sit in a circle and for the next half
energy and our emotions	hour, simply to listen to the music that will be played. Should the
emotions	participant wish to sing along or dance, that is possible. The
Time Mensee	participants should be aware of themselves, their reactions, when a
Time- Management	song feels especially good or when it feels particularly uncomfortable.
40 minutes including	2. The teacher plays the music CD.
discussion or shorter	3. Personal reactions of the participants are discussed. "which songs
depending on the	were particularly pleasant, which were uncomfortable? What did you
amount of music	do when the music was not pleasant? What happened when the music
used.	stimulated emotions in you?"
Course Casial Farm	4. The teacher and participants should come to a summary: In Validation
Group- Social- Form	music is chosen on an individual basis, based on the biography, the
In plenum	culture and the generation of the disoriented very old person. A
	Validation worker must know at least 5 songs that are appropriate for
Materials, if necessary	feelings and needs. The songs are sung with the appropriate emotion,
CD with a mix of	a Validation worker does not sing just for the fun of singing.
Music from various	
times and cultures,	Variations:
CD- Player	The participants bring in their favorite song on CD. These songs are the played
	without saying from whom they came, one by one. The others try to use
	calibration to discover who brought each song.
Tips to do the	
exercises	
Make sure that the	
goal of the exercise	
is clearly stated	
before beginning.	
Use open questions	
during the	
discussion.	
Summarize what is	
said in the group	
discussion.	

Theme	Name of the exercise
Open questions that are	
asked with respect and	Asking open questions
acceptance give	
resonance and space	
for people to express	
what needs to be	
expressed.	
Exercise goal	Description
To practice the	
technique: asking open	
questions	1. The teacher askes the participants to find a partner.
	<ol> <li>The teacher askes the participants to find a partner.</li> <li>Participants decide who will be A and who will be B.</li> </ol>
Time- Management	<ol> <li>Farticipants decide who will be A and who will be B.</li> <li>The teacher helps everyone to center by using breathing.</li> </ol>
2x10 min	<ol> <li>The teacher asks A to close her eyes. B is asked to keep her eyes</li> </ol>
Discussion: 10 min	open and calibrate.
Group- Social- Form	<ol><li>The teacher asks A to imagine an experience where A did not feel</li></ol>
Partner A & B	valued or was misunderstood. The teacher uses visual, auditory and
	kinesthetic suggestions.
Materials, if	6. When A is feeling strongly in that experience, the teacher asks A to
necessary	open her eyes and blame B for what had happened.
	<ol><li>As soon as A opens her eyes, B should ask open questions, with</li></ol>
Tips to do the	absolute respect and to realize that the person is most likely using a
exercises	blaming as a coping mechanism. A should not be confronted with her
Make sure that the	own emotions.
goal of the exercise	<ol><li>The partner should discuss what happened and then a general</li></ol>
is clear. Clearly	discussion takes place in plenum.
describe the exercise	<ol><li>The group summarizes what has been said.</li></ol>
before you begin.	
	Variations:
Use open questions	1. The everging can be repeated and the roles quitebod
during the	1. The exercise can be repeated and the roles switched.
discussion.	
Summarize the	
important points at	
the end.	

Theme	Name of the exercise
Gain concentration through relaxation	Patting awake
Exercise goal To build conentration and feel more alert Time- Management	<ul> <li>Description</li> <li>1. The teacher invites participants to stand in a circle so that everyone has enough room.</li> </ul>
10 minutes Group- Social- Form Individual Materials, if	<ol> <li>The participants are asked to stand with their feet shoulder-width apart, to breathe in through the nose and out their mouths. They should take a moment to become aware of how their body feels.</li> <li>When the participants are ready, they should massage their bodies in the following way, using a patting movement; the hand</li> </ol>
necessary Tips to do the exercises	<ul> <li>should be in a loose fist: first the right foot, then the left foot, the right calf and then the left, the right knee and then the left. Continue up the body to the head where they should use their cupped fingers instead of a fist.</li> <li>4. The teacher should first demonstrate and then lead this patting massage. A harder patting can be used in areas where there is</li> </ul>
It is useful to exchange experiences both before and after the exercise to make the difference clear.	<ul><li>more tension, such as the lower back and softer patting in more sensitive areas such as the neck and jaw.</li><li>5. At the end of the exercise the participants can compare how their bodies feel before and after the massage.</li></ul>

Theme Ask the extreme	Name of the exercise
ASK the extreme	Use Polarity – ask the extreme
Exercise goal To practice the	Description
technique, ask the extreme	<ol> <li>The teacher invites the participants to find partners.</li> <li>It is decided who will be A and who will be B.</li> </ol>
Time- Management 2x10 min	<ol> <li>The teacher helps participants to center using their breathing.</li> <li>The teacher asks A to close her eyes. B is asked to keep her eyes open and to calibrate.</li> </ol>
Dicussion: 10 min	<ol> <li>The teacher leads A in a guided meditation to think about a person that A loves, using visual, auditory and kinesthetic suggestions.</li> </ol>
Group- Social- Form Partner- A & B	<ol> <li>The teacher asks A, as soon as she feels the loved person's presence, to become aware of the emotions that she feels. Maybe it is anger because A was recently anger at this person. Maybe it is sadness</li> </ol>
Materials, if necessary	because A misses this person. Maybe it is fear or worry about the loved person. Maybe it is love and hapiness. As soon as A is aware of the dominent emotion, she should oper her eyes.
Tips to do the exercises	<ol> <li>As soon as A opens her eyes, B is asked to explore the emotion using respectful, open questions. When A is ready to express her feelings, B asks the extreme with empathy and respect.</li> </ol>
Make sure that the goal of the exercise is clearly stated before beginning.	<ol> <li>8. The partners exchange roles and then discuss what happened. Experiences are then exchanged in plenum.</li> <li>9. The Group summarizes what has been said.</li> </ol>
Use open questions during the discussion. Summarize what is said in the group discussion.	

Theme	Name of the exercise
When we can	
recognize the preferred sense of another person, then we can use visual, auditory or kinesthetic key words when we speak with this person, in order to communicate more easily.	Recognizing the preferred sense of another person
Exercisegoal	Description
To recognize the preferred sense of	1. The teacher asks the participants to break into groups of 2, A & B.
another person by	2. Decide who will be A and who will be B.
listening to their word	3. Everyone centers.
choices.	<ol> <li>The teacher asks A to close her eyes and B to keep her eyes open.</li> <li>The teacher leads A using visual, auditory and kinesthetic suggestions,</li> </ol>
	to a lovely experience she has had in the last 4 weeks.
Time- Management	6. B should observe carefully how A reacts non-verbally to the
10 minutes + 10 minutes for feedback	suggestions.
minutes for recuback	7. The teacher asks A to open her eyes and to tell B about this lovely
Group- Social- Form	experience. 8. B should pay attention to the words that A uses to describe this
Partners: A & B	experience.
	9. B tells A which sense A used the most.
Materials, if necessary	10. The teacher further explains in plenum, which criteria can also be used
Tips to do the	to identiy the preferred sense.
exercises	Variations:
	vanalions.
Explain the goal of	1. The roles are exchanged and the exercise repeated.
this exercise before	2. The teacher leads A to a loved person and ask her to describe this
beginning. Use open questions	person.
during the	3. The teacher leads A to a general, emotionally laden situation. B
discussion.	asks open questions without using the preferred sense. Exercise in Plenum: The teacher asks the students to close their eyes and to
	imagine an activity, like brushing your teeth (in front and in back) and then to
	say whether they first saw, heard, smelled or tasted the experience first.

#### Level1- Worker Course

Exercise in the

#### Preferred Sense

	l see	l hear	I feel	I smell	I taste
Wood chopping					
Fresh bread					
Candles					
Sunsets					
Telephone					
Mozart					
Pidgeons					
Sunday					
Horse					
Rose					
Aluminium- Foil					
Dusk					
Laundry					
Toothpaste					
School					
Theater					
l am mostly	visual	auditory		kinesthe	etic

Theme Turning to the past is good for the soul and can restore healing connections.	Name of the exercise Reminisce – ask about the past
<b>Exercise goal</b> To experience and practice the Validation technique: reminisce – ask about the past.	<ol> <li>The teacher asks the participants to find a partner.</li> <li>The participants decide who will be A and who will be B.</li> <li>The teacher asks everyone to center themselves using breathing.</li> <li>A is asked to close her eyes; B keeps her eyes open and carefully</li> </ol>
Time- Management 10minutes plus 20 minutes discussion Group- Social- Form	<ul> <li>observes.</li> <li>5. A is asked to imagine a difficult situation that happened recently. The teacher uses visual, auditory and kinesthetic suggestions.</li> <li>6. The teacher asks A to open her eyes and to tell B about her experience with emotion.</li> <li>7. The teacher asks B to explore A's emotions with open questions and then</li> </ul>
Partner A & B Materials, if necessary Tips to do the exercises	<ol> <li>The teacher asks B to explore A's enforted with open questions and then ask about the past. These questions about past events should be consistent to the theme that A presented and ask about concrete life experiences.</li> <li>A gives B feedback about which questions felt good and whether the reminiscing helped express her feelings.</li> <li>The exercise is then discussed in plenum. The teacher should make it clear that reminiscing with people in Phase 1 should be done in a more factual way and with people in Phase 2, with more emotion.</li> </ol>
Clearly explain the exercise before you begin. It is important to describe the population for whom this technique works best.	<ol> <li>Variations:         <ol> <li>The exercise is repeated with the roles switched.</li> <li>The exercise can also be used to practice other verbal techniques: asking the extreme, finding a coping mechanism or a combination of techniques.</li> </ol> </li> </ol>

Theme	Name of the exercise		
	Repeat the key words, rephrase		
Exercisegoal To practice the technique, rephrasing Time- Management 2x5 minutes + Discussion: 10 min Group- Social- Form Partner A & B Materials, if necessary	<ol> <li>Description         <ol> <li>The teacher asks the participants to find a partner.</li> <li>The participants decide who will be A and who will be B.</li> <li>The teacher helps the participants to center themselves using breathing.</li> <li>The teacher asks A to close her eyes; B is asked to keep her eyes open and to calibrate.</li> <li>The teacher leads A to imagine a situation where she felt misunderstood or not valued, using visual, auditory and kinesthetic suggestions.</li> <li>The teacher asks A to open her eyes as soon as the experience and the folling are present, and to construct for compatibility in P that reminde</li> </ol> </li> </ol>		
Tips to do the exercises Clearly describe the goals of the exercise. Clearly describe the exercise before you begin. Use open questions during the discussion. Summarize important points at the end.	<ul> <li>the feelings are present, and to search for something in B that reminds her of the person who was responsible for the neglect or disregard</li> <li>7. A should begin to blame B for the past neglect.</li> <li>8. B is asked to respond to A's expression with absolute respect and in a neutral voice tone to rephrase what A said, keeping in mind that some people use blaming as a coping mechansim and do not want to be confronted with their own feelings.</li> <li>9. The partners exchange experiences and then in plenum key points are discussed.</li> <li>10. The teacher should summarize important points.</li> <li>Variations:</li> <li>1. The exercise can be repeated with the roles switched.</li> </ul>		

Theme	Name of the exercise
Symbols are people or objects that have a meaning beyond their conventional meaning.	Symboles 1
Exercisegoal To gain insight in the concept of a symbol- that an object in the here and now can represent something from the past. Time- Management 20 minutes with discussion. Group- Social- Form Plenum Materials, if necessary Paper with ink-blots on it.	<ol> <li>Description</li> <li>The teacher gives a sheet of paper with ink-blots to each participant)</li> <li>The teacher asks the participant to spontaniously give a title to the picture, using their imagination. You can give them the following sentence to finish: "this looks like" and they should write the title under the picture.</li> <li>The pictures are placed in the middle of the circle or on a pin board.</li> <li>The discussion should include the following points: ink-blots have a conventional meaning as well as many other meanings; the free associations of the participants are individual and emotionally laden; the meanings come from the unconscious in oriented people and are sometimes collective or archetypal. They often are connected to the biography of the individual. The variety of interpretations for ink-blots can be compared to the variety of meanings of a napkin or cloth to a disoriented very old person.</li> </ol>
<b>Tips to do the</b> <b>exercises</b> Clarify the goals of the excerise.	<ol> <li>Use the video "The 4 Phases" and in plenum identify the people and objects that are used as symbols.</li> </ol>
Clearly describe the exercise before you begin.	
Use open questions during the discussion.	
Summarize the important points at the end.	



Klappbild 17.09.2003



<b>Theme</b> Symbols are people or objects that in	Name of the exercise Symboles 2
addition to their conventional meaning, also have other more personal meanings	
Exercisegoal	Description
The participants can fully understand that an object in the here and not can represent an object from the past. Time- Management 30 minutes including discussion Group- Social- Form Plenum Materials, if necessary <b>Tips to do the</b> <b>exercises</b> Clearly describe the goals of the exercise. Clearly describe the exercise before you	<ol> <li>The teacher asks the participants to center themselves in their own way, in order to be open to emotional associations.</li> <li>The teacher asks the participants to walk through the building and outside the building and find an object that symbolizes a wonderful experience from their past. (childhood experience, vacation experience, etc.)</li> <li>The participants come back at an agreed upon time and are asked one by one to tell the story behind the object that was brought back.</li> <li>The other particiants are asked to explore using open questions in a respectful and accepting way.</li> <li>Important point to summarize: objects in the here and now can become a ticket in the past.</li> </ol>
begin. Use open questions during the discussion. Summarize important points at the end.	

Theme	Name of the exercise
Symbols are tickets into the past	Symbols 3
Exercisegoal To gain insight into symbols, to experience that an object in the here and now can represent an object from the past. Time- Management 40 minutes including discussion Group- Social- Form In Plenum Materials, if necessary "Reminiscence suitcase" with objects from the life stages. <b>Tips to do the</b> <b>exercises</b> Clarify the goals of the exercise. Clearly describe the exercise before you begin. Use open questions during the discussion. Summarize important points at the end.	<ol> <li>Description         <ol> <li>The teacher places objects that have to do with various life stages in the middle of the circle. Items that have to do with infancy, childhood, status, work, religion and so forth, i.e. baby shoes, diapers, picture books, teddy bear, play car, watering can, stethescope, white jacket, cooking spoon, etc.</li> <li>The participants spontaniously choose an object from the middle that has some emotion attached to it.</li> <li>Each participant tells the associations to the chosen object and tells what it represents.</li> <li>Important points to summarize at the end: objects can have meanings beyond their conventional meaning that are emotionally laden and can be seen as symbols. Symbols are objects and people in the here and now that represent objects and people from the past.</li> </ol> </li> </ol>

Theme	Name of the exercise
Trust gives safety, reduces anxiety and increases feelings of worth	Trust Circle
Exercise goal To experience how trust can be built through movement. Personal boundaries are respected. Time- Management 5 minutes + 5 minutes discussion Group- Social- Form Plenum Materials, if necessary Tips to do the exercises Clearly describe the goals of the exercise. Clearly describe the exercise before you begin Use open questions during the discussion. Summarize important points at the end. Attention! Be carefull with: Watch the participants carefully and accompany any feelings that are expressed with empathy.	<ol> <li>Description         <ol> <li>The teacher asks the participants to stand and form a tight circle so that everyone is physically in contact with their neighbor. The participants close the circle by holding hands.</li> <li>The participants are asked to close their eyes.</li> <li>The teacher helps everyone to center themselves.</li> <li>The teacher also stands in the circle and begins by giving a movement impulse to the right, starting a chain reaction of movement.</li> <li>The participants find themselves in a rocking rhythm, after initial blocks have been overcome. Continue this for about 2 minutes.</li> <li>The participants are asked to open their eyes when they are ready.</li> <li>Experiences are exchanged in the group discussion.</li> </ol></li> <li>Variations:         <ul> <li>Break into 6-8 person small groups. One participant stands in the middle of a close, tight circle and closes her eyes. The other participants bring their hands up so that their palms are facing the center. They have their eyes open. The participant in the middle lets herself fall and is caught by the others. She is gently passed from person to person around the circle or across the circle if she feels secure enough. Each person has a chance in the center for approximately 1 minute.</li> </ul></li></ol>

Theme In Validation, touch awakes early, emotionally laden experiences with loved people and gives resonance to the need, to be loved.	Name of the exercise Using touch in Validation
Exercisegoal To learn to use touch with empathy. Time- Management 20 minutes including discussion Group- Social- Form Partner A & B Materials, if necessary <b>Tips to do the</b> <b>exercises</b> Clearly explain the goals of this exercise. Describe the exercise clearly before you begin. Attention! Be carefull with: Some participants may experience strong, emotional reactions during this exercise.	<ol> <li>Participants are asked to find a partner. Then decide who will be A and who will be B.</li> <li>Everyone is asked to close their eyes and center using breathing.</li> <li>The teacher asks B to open her eyes and A to keep her eyes closed throughout the exercise. The teacher asks A to lift her hand when she has a strong visual image (eidetic image) of someone she loves. This can be assisted by visual, auditory and kinesthetic suggestions given by the teacher.</li> <li>The teacher asks B to calibrate and center as necessary; using empathy, respect and acceptance.</li> <li>When A lifts her hand it means she is experiencing an eidetic image of a loved person. B is asked to use the anchored touch that is associated with the person A is 'visualizing'. If the touch matches the feelings of A, she can open her eyes. If it does not match, A keeps her eyes closed and B should center once again and try another anchored touch. The exercise continues until A opens her eyes.</li> <li>A and B exchange experiences.</li> </ol>