



### Why you should take this course:

- Reach better patient outcomes
- Practice concrete tools that enhance communication with older adults living with cognitive decline
- Feel more connection with the patient
- Have concrete tools that help communication
- Work more effectively with this population
- Gain more satisfaction

### What you will learn:

- Gain deeper understanding into the world of the disoriented older adult
- Recognize meaning behind the behavior
- Empathize with their emotions
- Practice verbal and non-verbal techniques that improve communication
- Build competence in managing angry or silent patients.
- Optimize communication and interactions using key Validation principles

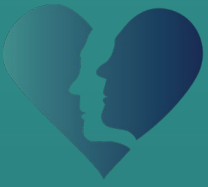
### 5 Lessons: all online

- **Each lesson should take a little more than 1 hour every week**
- **Videos, quizzes and case studies are used asynchronously**
- **Each Lesson ends with a 30-60 minute zoom webinar led by a certified Validation Teacher. See the dates on the following page.**

**Get 50% off when you complete short surveys and take part in a focus group interview**

**Starts September 3rd  
Registration fee \$200**

[\*\*Register here\*\*](#)



*Validation*  
Training Institute

## **Validation for Medical Professionals Webinar Calendar 2024**

**All Webinars will be held on Zoom  
at 9am Pacific time, noon Eastern time, 6pm  
European Time**

Lesson 1, 2, 3 and 4 will last 30 minutes to 1 hour.  
You can leave after 30 minutes, and the teacher will be  
available to continue for those who wish to stay.  
Lesson 5 will be 1 hour.

Pick one webinar or join both if you have the time.

Lesson 1 Webinars: September 3 and 7

Lesson 2 Webinars: September 10 and 14

Lesson 3 Webinars: September 17 and 21

Lesson 4 Webinars: September 24 and 28

Lesson 5 Webinars: October 1 and 5